



Hospitality Operations & Experiences

The world of work has changed forever, and organizations are looking to navigate the future and magnetize physical space.

Our approach is *unique*.

4xi supports organizations in their hospitality-focused journey by designing and operationalizing their space, building an overall hospitality strategy, aligning the service offered to the firm's culture, and implementing best practices and continual improvement plans to ensure the program remains innovative and on-trend.

Our Support

4xi will shape an evolving Hospitality Operations & Experience that supports the human experience when away from home: at work, in education at rest, or at leisure. We will strengthen your company culture, and business objectives as well as deliver services and manage operations that align with your organization's success.

Are you ready to transform your Hospitality Operations & Experiences?

- Project Planning & Programming
- Conference Center Management
- Project Event Coordination
- Front Desk, Reception & Concierge Services
- Coaching & Mentoring for Success

Your Business Transformation:

- Develop inspirational best-in-class, conference, events, and reception spaces and programs
- Identify problem areas, create manageable solutions, and provide a hands-on implementation
- Influence programming through conferencing and events, engaging your stakeholders
- Manage and plan complex projects: amenity design, operations and openings, meetings and events, operating procedures, and workplace and employee experience initiatives

Your Business Impact:

1. Be the best-in-class hospitality experience
2. Create team excitement
3. Change human behavior
4. Improve efficiency
5. Become a differentiator

“ If you’re looking to reimagine or reopen your amenity space, activate your conference offerings, refresh your operations, and train your teams, we provide you with a one-stop-shop approach. ”

JENNIFER DURNING

Hospitality Operations & Experiences

Jennifer has a proven record of successfully managing projects in the hospitality industry having worked with hotel brands such as W Hotels, Marriott, and Sheraton. She also provided operational oversight and delivered the hospitality services for JPMorgan Chase & Co. Jennifer is a solution-focused manager who can think on her feet and is adept at creating beneficial working relationships with all levels of the client workforce while building training, and inspiring teams who excel at driving client and guest satisfaction.



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