## **Executive Biography**



**Chase Toussaint**Senior Consultant, Optimization, Execution, and Growth

Chase helps organizations build high-performing teams, strengthen operational execution, and drive measurable performance across restaurant, healthcare, and higher education environments. With more than a decade leading large-scale, multi-unit operations, he focuses on aligning people, processes, and performance systems to deliver consistent results and sustainable growth.

His work centers on strategic operations and performance optimization, redesigning organizational systems to improve efficiency, accountability, and results across departments and regions. Chase brings a deep focus on financial and KPI performance management, building data-driven dashboards and review frameworks that connect financial outcomes to operational behavior. By integrating metrics with leadership routines, he helps organizations achieve clarity, discipline, and alignment at every level.

Equally important is leadership development and organizational alignment. Chase coaches and mentors executives and field leaders to strengthen culture, sharpen priorities, and execute with consistency. This ensures that their strategy is lived out daily through strong teams and a shared sense of purpose.

He also guides organizations through execution and change management, bridging vision to measurable outcomes. From concept to implementation, he works side-by-side with leaders to translate strategic initiatives into clear action plans that drive sustainable performance.

Today, he partners with organizations to elevate leadership capability, streamline operations, and execute with precision, closing the gap between strategic intent and real-world performance. Outside of work, he remains passionate about leadership development and operational excellence, helping teams perform at their highest potential while maintaining a relentless focus on quality, consistency, and results.

## **Client Engagements:**

Chase helps organizations improve execution, develop leadership, and drive measurable performance by aligning people, systems, and strategy. Leveraging over a decade of multi-unit leadership experience, he builds accountable, high-performing cultures that turn vision into sustainable results.

