



# Put the world's *leading* outsourced communications provider in your corner

MoneyPenny's suite of services are designed specifically for enterprise businesses looking to optimize their operations and take back control of their communications. With our real and experienced people providing flexible support whenever you need it, you can expect to gain a commercial partner who's the best in the business in terms of credibility, ROI and quality.

## Receptionist Teams

Your own team of dedicated MoneyPenny Receptionists answering some or all calls 24/7



Teams integration

## Live Chat

An exceptional tool powered by real people that turns website visitors into customers

## A trusted partner to businesses of all sizes

In exactly the same way as we do for thousands of clients - including leading law firms, realtors and finance companies - we'll make sure you quickly come to see us as the safest and strongest home for all of your customer conversations.

THE FEDERAL SAVINGS BANK



**kw**  
KELLERWILLIAMS.

 **Sterne Kessler**  
STERNE KESSLER GOLDSTEIN & FOX



Get in touch *today*

Call 866.202.0005 or email [justask@moneypenny.com](mailto:justask@moneypenny.com) and let's get to work providing you with a complete solution based on your exact requirements.

# Solutions to support your transition to a hybrid working model

## Optimize your team

Receptionist Teams from Moneypenny provides you with experienced receptionists on hand 24/7, to look after everything your in-house team does and more.

Our dedicated team model means you'll be supported by individuals you know and trust to deliver an outstanding first impression on your behalf. This flexible and scalable service provides capacity to easily manage sudden peaks in activity without the costly overheads and ensures an enhanced caller experience.

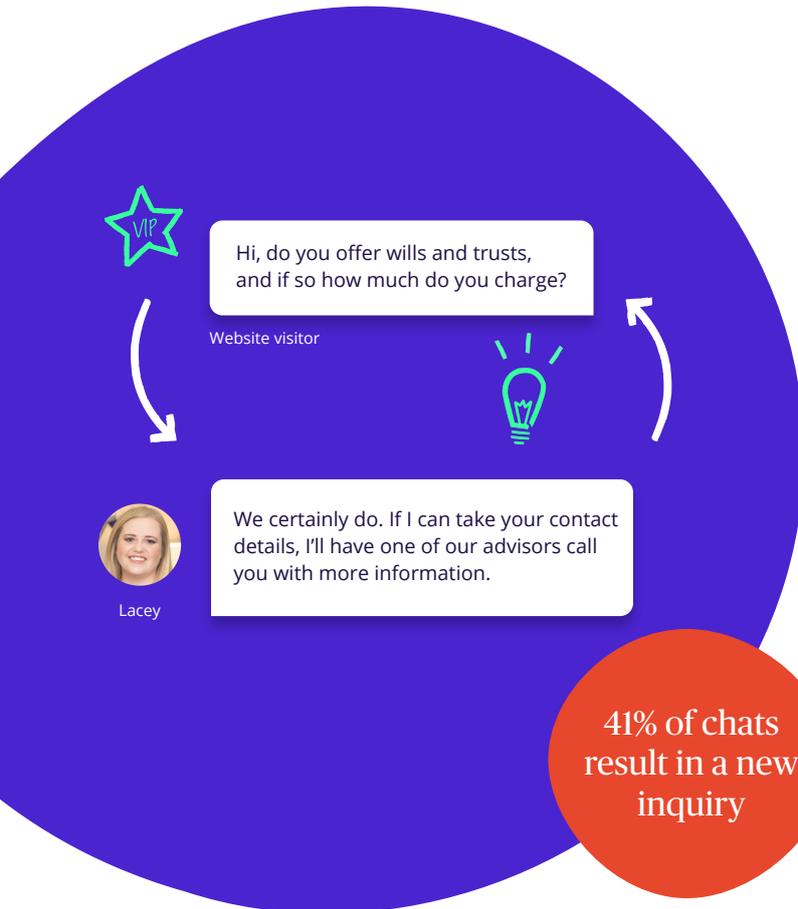


Bridgette, Money Penny Receptionist

No-obligation trial available

## Generate more engagement with website visitors

Tailor your perfect Live Chat experience with the help of fully outsourced or overflow provision, and optional chatbot technology. With our real people on hand to make your web visitors feel as valued as your callers, you'll gain access to revolutionary conversational technology to ensure no chat goes unanswered. The ultimate virtual sales assistant, maximize your chat performance without compromising service support and delivery.



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